

# How to create your Infinite Campus Account

(Parent Edition)

Start here:

<https://campus.dekalb.k12.ga.us/campus/portal/dekalb.jsp>

Infinite Campus

DeKalb County

Student and Staff Single Sign-On (SSO)

or

Parent Username

Password

Log In

Forgot Password? Forgot Username? Help

Log In to Campus Student

or

New User?

1

DO NOT PUT ANYTHING  
HERE

2

CLICK HERE

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Campus Parents

Announcements

DeKalb County School District

**STUDENTS and STAFF:** To log in, click on the Student and Staff Single Sign-On (SSO) button above, and enter your username and password when prompted.  
**PARENTS:** To log in, enter your username and password in the fields above, and click the Log In button.

Wednesday 11/25/2020  
**If you encounter an Infinite Campus login issue, you may need to clear your browser data. Please see step-by-step instructions below as needed.**

Saturday 05/01/2021  
**REMINDER: As of April 30, Campus is on release 2108. Clear your browser history, cookies, and cache!**

If you're experiencing Infinite Campus issues or errors, try clearing your browser history, cookies, and cache by following these steps:

- (1) Log off of Infinite Campus, and then press and hold down the Ctrl-Shift-Delete keys while in Chrome or Firefox.
- (2) Select Browsing History, Cookies, Cache and Passwords or Active Logins.
- (3) For Time Range, select "All Time" or "Everything," and click Clear.
- (4) After clearing your browser history, cookies, and cache, log back into Infinite Campus.

Friday 11/13/2020

**Students** should use the Virtual Learning Support site at <https://www.dekalbschoolsiga.org/virtual-learning-support-ticket/> for assistance with the following issues:

- Campus Student password reset
- Launchpad login issues
- Verge login issues

Tuesday 08/18/2020  
**Student password Issues!**  
Please go to the following website for assistance with password issues:  
<https://www.dekalbschoolsiga.org/virtual-learning-support-ticket/>

Monday 07/01/2019  
If you do not have a portal account or if you do not remember your user name, click **DCSD Portal Account Activation** to get your new account activation code. You can use the same link to look up your user name. If you would like to install the Portal App, please click on **Campus Portal App setup**. If you need assistance, contact your local school and ask for the Portal Security Officer.

2

CLICK HERE

Click [DCSD Portal Account Activation](#)

Tuesday 08/18/2020

## Student password issues!

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Monday 07/01/2019

If you do not have a portal account or if you do not remember your user name, click [DCSD Portal Account Activation](#) to get your new account activation code. You can use the same link to look up your user name. If you would like to install the Portal App, please click on [Campus Portal App setup](#). If you need assistance, contact your local school and ask for the Portal Security Officer.

3

Enter the requested information

- Student ID Number
- Last 4 digits of the student Social Security Number
- Students Birthdate

Click submit

After this screen you should be prompted to:

- Your Activation Key (if it is a new account)  
OR
- Your Username (if an account already exists)

Infinite  
Campus

Parent Portal Activation

Campus Portal

Student Number

Last 4 Digits of Student SSN

Student Birthdate

Submit

## IMPORTANT

To retrieve your activation key click here: [DCSD Portal Account Activation](#) OR if you cannot retrieve it through the Activation Site, you can send an email with the following information to [andrea\\_natal@dekalbschoolsga.org](mailto:andrea_natal@dekalbschoolsga.org) :

- 1) Your Name
- 2) Student's name
- 3) Student ID #
- 4) Students Date of birth
- 5) Your relationship to the student
- 6) Parent ID

Please send this to [andrea\\_natal@dekalbschoolsga.org](mailto:andrea_natal@dekalbschoolsga.org) and we will send you your Activation Key.

**STEP 1**

If you have been issued a Campus Portal Activation Key:

Start here:

<https://campus.dekalb.k12.ga.us/campus/portal/dekalb.jsp>

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Parent Username

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Log In

[Forgot Password?](#) [Forgot Username?](#) [Help](#)

[Log In to Campus Student](#)

or

[New User?](#)

**CLICK HERE**

## New User?

Activate your Campus Portal account by entering the activation key sent to you by your district.

If you do not have an activation key, please contact your district to obtain one.

Activation Key \*

Submit

[Back to Login](#)

STEP 2

Enter your Activation Code Here (GUID)

STEP 3

After this screen you should be prompted to create your user name and password.

## Create Campus Parent Account

Welcome **Cira Herrera-Gonzalez!**

Username -

Password \*

Confirm Password \*

Password Strength

0%

Submit

[Back to Login](#)